

# Crisis Support

When hospital staff determine that your child's primary concern is related to behavioral health, they notify Youth Villages Oregon to help you and your child determine the safest, most appropriate and effective treatment options. This support is typically provided in the emergency department, but in some hospitals it is also available to youth admitted to an inpatient medical unit.

## Why Crisis Support?

Studies show children and teens can often be safely and more effectively helped in the community and avoidable hospitalizations can negatively affect a child's mental health. Youth Villages' goal is to help your child receive the best, safest and most effective services.

## What aftercare services might my child and family receive?

Your Youth Villages specialist will work in collaboration with you and hospital staff to make the most appropriate treatment recommendations to keep your child safe. These could include: outpatient treatment, medical evaluation, intensive support in your home, connecting your family to other community supports, or acute or subacute hospitalization.

## Parents or caregivers have said...

*"Very helpful and practical information, and the two week monitoring period was great. I got the support and backup I needed."*

*"My daughter has been through so much, and it was a help to have someone talk to us because it was emotional for both of us. Staff called me and in the hospital they sat and talked with me. It was very good. I'm thankful that the program is there because my daughter was really stressed out and I didn't know what to do."*

*"Loved the check-ins and keeping in touch with us. I feel now I know where to get help because I didn't know before. I would recommend these services to anyone else whose child is in crisis. I appreciate everything."*



## What to Expect



Crisis Support will respond within one hour of being called to assess and support youth under age 18 experiencing a behavioral health crisis.



We'll work closely with your child, family and anyone else important to your child to understand what led up to the crisis.



Our team will collaborate closely with you to determine the most appropriate treatment options for your child.



Your specialist will help craft safety and supervision plans for your child and offer at-home, guidance if needed.



Specialists are available to you 24/7 for two weeks. During that time we will continue to provide support, while helping you get connected to the most appropriate longer-term treatment option(s).

# Crisis Support



Youth Villages Oregon provides crisis support services to children and teens experiencing behavioral health issues and their families.

Through the program, highly trained Youth Villages' specialists assess and support minors who are brought to hospital emergency rooms with a primary need for help with behavioral health issues. In some hospitals this support is also available to youth admitted to an inpatient medical unit. The Youth Villages program is designed to help ensure each child receives appropriate, effective help that allows them to return home safely and live successfully in their communities.

## About the program

- Trained crisis counselors are available 24 hours a day to respond to partner hospital emergency departments.
- In the emergency department, Youth Villages' specialists assess and provide treatment recommendations to youth under the age of 18. Assessment includes collaboration with people important to the child or teenager's life.
- Youth Villages specialists might accompany the youth and family home from the hospital to assist the family with safety and supervision planning.
- Youth Villages specialists work with youth and the people important to the youth's life for two weeks following hospital discharge to help provide crisis response as needed, in-home support and to coordinate treatment referrals.

Youth Villages is a national leader in children's mental and behavioral health. Founded in 1986, the organization helps more than 25,000 children annually through programs that involve intensive work with the child and family, as well as a focus on measuring outcomes; keeping children in the community whenever safely possible; and providing accountability to families and funders. In Oregon, offers intensive in-home services to children and families, crisis support for youth experiencing behavioral health emergencies, a residential treatment home for young adults in transition and YVLifeSet™ services for youth aging out of the state system to help them make a successful transition to independent adulthood.

### Connect with us



Youth Villages is  
accredited by the  
Joint Commission.

## After our assessment

The Youth Villages' specialist works with the youth and family/guardians and identified service providers to provide support and treatment. They help the youth receive the most effective help for behavioral health issues, while keeping them in the least restrictive setting. There is heavy emphasis placed on finding services and support that will allow the child or youth to return home safely and successfully.

### Youth Villages specialists may do any of the following:

- Go from the emergency department to the home with the child and family/guardian to help with safety sweeps and planning.
- Contact other providers so services to the child and family can begin as soon as possible.
- Support the child and family/guardian for two weeks after the hospital discharge and help connect the family to effective services in the home and community.

### Why Crisis Support?

Studies show children and teens can often be safely and more effectively helped in the community and unnecessary hospitalizations can negatively affect a young person's mental health. Youth Villages' goal is to help ensure children and teens receive the best, safest and most effective services available.

### How successful is the program?

It's highly successful in helping keep children safe and referring them to the most effective and appropriate treatment options. Youth Villages' crisis support program began serving Oregon youth in 2015 and is modeled after Youth Villages' highly effective Specialized Crisis Services. Developed by Youth Villages in Tennessee, SCS has been safely addressing behavioral health crises in children and teens under age 18 since 2003.

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