

Specialized Crisis Services

Volume Report by Region

October 2010



Region 1 Call Locations

- 1 Anderson County High School
- 1 Baptist Hospital Cocke County
- 1 Baptist Hospital West
- 1 Blount County Juvenile Detention Center
- 9 Blount Memorial Hospital - ER
- 1 Central High School
- 1 Child and Family
- 4 Children's Hospital
- 12 Children's Hospital - ER
- 1 Claiborne County Courthouse
- 4 Claiborne County Hospital - ER
- 15 Client's Home
- 1 Cocke County High School
- 1 Cooper House
- 1 Cosby Elementary School
- 1 DCS Office-Newport
- 1 Florence Crittenton Group Home
- 1 Fort Loudoun Medical Center
- 1 Fulton High School
- 1 Gibbs High School
- 2 Halls High School
- 2 Haven House
- 1 Hertiage High School
- 2 Jefferson Memorial Hospital - ER
- 2 Kingswood School - Bean Station
- 2 Knoxville Adaptive Education Center
- 1 Lake City Middle School
- 2 LeConte Emergency Room
- 1 Lenoir City Middle School
- 1 Loudon County Juvenile Services
- 2 Madisonville Girls Group Home
- 6 Methodist Medical Center of Oak Ridge
- 1 Midtown Educational Center
- 2 Morristown-Hamblen Hospital - ER
- 2 Mountain View Juvenile Prison
- 1 New Center School
- 1 North Middle School
- 1 Northwest Middle School
- 2 Parkwest Hospital - ER
- 4 Peninsula Hospital
- 1 Pigeon Forge Middle School
- 1 Ridgeview Outpatient Clinic
- 3 Roane County Medical Center ER
- 1 Scott County Hospital - ER
- 1 Scott County Juvenile Detention Center
- 1 St. Mary's Medical Center of Campbell County
- 2 St. Marys North Hospital
- 1 Sweetwater High School
- 1 Sweetwater Hospital - ER
- 1 Union County Alternative School
- 1 Union County High School
- 1 Union County Sheriff's Department
- 1 Whittle Springs Middle School

Specialized Crisis Services Volume Report by Region

October 2010



Region 1 Call Locations

1 Youth Villages

Region 1 Stats

	Region 1
FF	114
PHONE	56
Total	170

Average Response Time in Minutes	Region 1
	53.96

	Region 1
Diverted	81
Hospitalized	33
Phone	56
Total	170

	Region 1
DCS Custody	14
Not in DCS Custody	156
Total	170

**Regional Diversion Rate:
71.05%**

Specialized Crisis Services Volume Report by Region

October 2010



Region 2 Call Locations

- 1 Athens Regional Hospital - ER
- 1 Bradley County Courthouse
- 1 Bradley County Juvenile Detention Center
- 1 Central High School
- 1 Children's Advocacy Center
- 1 Cleveland Middle School
- 11 Client's Home
- 1 Copper Basin Health Center
- 1 Dr. Kaukab Naseer
- 2 East Ridge Elementary School
- 1 Fortwood Center (Mental Health Center)
- 1 Foster Home
- 5 Hamilton County Juvenile Detention Center
- 1 Hiwassee Mental Health - Cleveland
- 1 Lake Forest Middle School
- 2 Madisonville Girls Group Home
- 1 Meigs County High School
- 1 Meigs County Sheriff's Department
- 1 Memorial Northpark Hospital - ER
- 1 Parkridge East Hospital
- 1 Parkridge Valley Hospital
- 1 Pikeville Elementary School
- 1 Red Bank High School
- 1 Relative's Home
- 1 Rhea County Medical Center - ER
- 1 Scholtz Center
- 2 Skyridge Eastside Hospital (formerly Bradley Memorial)
- 6 Skyridge Westside Hospital ER (formerly Cleveland Community Hospital)
- 2 Soddy Daisy High School
- 2 Sweetwater Hospital - ER
- 1 T. C. Thompson Children's Hospital
- 10 T. C. Thompson Children's Hospital - ER
- 1 Tyner High School
- 2 Valley Hospital - RESPOND
- 1 Washington Alternative School
- 1 Woods Memorial Hospital

Specialized Crisis Services Volume Report by Region

October 2010



Region 2 Stats

	Region 2
FF	70
PHONE	28
Total	98

Average Response Time in Minutes	Region 2
	63.21

	Region 2
Diverted	49
Hospitalized	21
Phone	28
Total	98

	Region 2
DCS Custody	8
Not in DCS Custody	90
Total	98

**Regional Diversion Rate:
70.00%**

Specialized Crisis Services Volume Report by Region

October 2010



Region 3 Call Locations

- 1 AH Roberts Elementary School
- 1 Childrens Advocacy Center
- 4 Client's Home
- 1 Cookeville Regional Medical Center
- 1 Cumberland County Juvenile Detention
- 3 Cumberland Regional Medical Center
- 1 DCS Office Macon County
- 1 Dr. Steve Cooper - Smithville
- 1 Elzie Patton Elementary School
- 2 Foster Home
- 2 Indian Mound Group Home
- 3 Livingston Regional Medical Center
- 1 Martin Elementary School
- 1 Pleasant Hill Elementary School
- 3 River Park Hospital
- 2 Riverview Hospital
- 1 Trousdale Medical Center
- 1 Tullahoma Pediatrics-Dr. Clifford Seyler MD
- 1 University Medical Center
- 1 Valley Ridge Mental Health Center
- 2 White County Hospital
- 1 Wilson Central High School
- 1 Youth Impact Center

Region 3 Stats

	Region 3
FF	36
PHONE	21
Total	57

Average Response Time in Minutes	Region 3
	81.06

	Region 3
Diverted	23
Hospitalized	13
Phone	21
Total	57

	Region 3
DCS Custody	12
Not in DCS Custody	45
Total	57

**Regional Diversion Rate:
63.89%**

Specialized Crisis Services

Volume Report by Region

October 2010



Region 4 Call Locations

- 1 Brick Church Middle School
- 1 Centennial Medical Center -- Ashland City
- 1 Centennial Medical Center -- Nashville
- 3 Centerstone Mental Health Center
- 1 Cheatham County Juvenile Court
- 1 Christ of King School
- 16 Client's Home
- 1 Cumberland Elementary School
- 2 Davidson County Adult Jail
- 2 Davidson County Juvenile Detention Center
- 1 Deidre Lanier MD
- 1 Dupont Hadley Middle School
- 1 Dupont Tyler Middle School
- 2 Foster Home
- 9 Gateway Emergency Room
- 1 Genesis Learning Center
- 1 Glenclyff High School
- 1 Goodlettsville Middle School
- 1 Greenbrier Middle School
- 1 Harpeth High School
- 1 Hendersonville High School
- 2 Hermitage Hall
- 2 Horizon Medical Center
- 2 Joelton Middle School
- 2 John Early Middle School
- 2 Johnson Alternative School
- 1 Margaret Alan Middle School
- 1 McGavock High School
- 2 New Life Lodge
- 4 North Crest Medical Center
- 1 Northeast High School
- 1 Northeast Middle School
- 1 Relative's Home
- 1 Robert Churchwell Museum Magnet Elementary
- 5 Skyline Madison Campus
- 1 Smithson Craighead Academy Middle School
- 1 St. Thomas Hospital
- 2 Summit Medical Center
- 1 Sumner County Juvenile Detention Center
- 1 Sumner Regional Medical Center
- 6 Vanderbilt Children's Hospital
- 13 Vanderbilt Children's Hospital - ER
- 1 Vanderbilt Hospital
- 2 White's Creek High School
- 1 William Henry Oliver Middle School

Specialized Crisis Services Volume Report by Region

October 2010



Region 4 Stats

	Region 4
FF	105
PHONE	71
Total	176

Average Response Time in Minutes	Region 4
	72.02

	Region 4
Diverted	59
Hospitalized	46
Phone	71
Total	176

	Region 4
DCS Custody	14
Not in DCS Custody	162
Total	176

**Regional Diversion Rate:
56.19%**

Specialized Crisis Services Volume Report by Region

October 2010



Region 5 Call Locations

- 1 Cedar Grove Residential Treatment Center
- 9 Client's Home
- 1 Crisis Assessment Center
- 1 Crossroads Primary Treatment Center
- 1 DCS Office - Bedford County
- 1 DCS Office - Rutherford County
- 1 Fairview Middle School
- 1 Harris Middle School
- 1 Hillside Hospital
- 1 Independence High School
- 1 Lincoln County Regional Hospital
- 2 Lincoln Medical Center
- 3 Maury County Regional Medical Center
- 6 Middle Tennessee Medical Center
- 1 Mitchell Neilson Elementary School
- 1 Moore County Courthouse
- 1 Moore County Sheriff's Department
- 1 Relative's Home
- 1 Richland High School
- 5 Rutherford County Juvenile Detention Center
- 1 Shelbyville Central High School
- 1 Smyrna High School
- 2 Southern Tennessee Medical Center
- 2 Stonecrest Medical Center
- 1 The Guidance Center - Murfreesboro
- 1 Three Rivers Medical Center
- 1 Williamson County Juvenile Detention Center
- 2 Williamson Medical Center

Region 5 Stats

	Region 5
FF	51
PHONE	30
Total	81

Average Response Time in Minutes	Region 5
	94.76

	Region 5
Diverted	40
Hospitalized	11
Phone	30
Total	81

	Region 5
DCS Custody	6
Not in DCS Custody	75
Total	81

**Regional Diversion Rate:
78.43%**

Specialized Crisis Services Volume Report by Region

October 2010



Region 6 Call Locations

- 2 Bolivar General Hospital
- 2 Camden General Hospital - ER
- 1 Carey Counseling Center - Camden
- 17 Client's Home
- 1 DCS Office - Dyersburg
- 2 DCS Office - Jackson
- 1 DCS Office Henderson County
- 1 Decatur County General Hospital
- 1 Dresden Police Department
- 2 Dyersburg Regional Medical Center
- 1 Gibson County Hospital - ER
- 1 Gleason High School
- 2 Henderson County Hospital - ER
- 1 Humboldt General Hospital
- 1 Humboldt Police Department
- 1 Jackson Central-Merry Academy of Medical Technology
- 11 Jackson-Madison County General Hospital
- 1 Lakewood School
- 1 Lauderdale Community Hospital
- 1 McDowell Center
- 1 McDowell Center for Children, detention & residential
- 1 North Park Middle School
- 1 Pathways Primary Treatment Center
- 1 Professional Care Services
- 1 Professional Counseling Services - Dyersburg
- 1 Quinco Mental Health Agency
- 2 West Carroll Elementary School

Region 6 Stats

	Region 6
FF	59
PHONE	18
Total	77

Average Response Time in Minutes	Region 6
	73.75

	Region 6
Diverted	42
Hospitalized	17
Phone	18
Total	77

	Region 6
DCS Custody	3
Not in DCS Custody	74
Total	77

**Regional Diversion Rate:
71.19%**

Specialized Crisis Services Volume Report by Region

October 2010



Region 7 Call Locations

- 2 American Way Middle School
- 1 Baptist Memorial Hospital - East
- 2 Baptist Memorial Hospital - Tipton
- 7 Client's Home
- 5 Compass Intervention - Residential Facility
- 1 Comprehensive Counseling Network (formerly Frayser Family Counseling)
- 2 Crisis Assessment Center
- 1 Cromwell Elementary School
- 1 Fayette County Juvenile Court
- 2 Focus Group Home
- 1 Foster Home
- 1 Houston High School
- 42 Lakeside Behavioral Health Systems
- 1 Memphis Business Academy
- 1 Memphis Recovery Center
- 1 Methodist Hospital -- Germantown
- 1 Norris Road Elementary
- 2 St. Francis - Bartlett
- 16 St. Francis Hospital
- 1 St. Jude Hospital
- 5 The Memphis and Shelby County Juvenile Court - Detention Center
- 2 The Regional Medical Center (The MED) - Memphis
- 1 Varangon Academy
- 2 Wooddale High School

Region 7 Stats

	Region 7
FF	101
PHONE	50
Total	151

Average Response Time in Minutes	Region 7
	49.94

	Region 7
Diverted	64
Hospitalized	37
Phone	50
Total	151

	Region 7
DCS Custody	3
Not in DCS Custody	148
Total	151

**Regional Diversion Rate:
63.37%**

Specialized Crisis Services Volume Report by Region

October 2010



Region 8 Call Locations

- 4 Client's Home
- 1 DCS Office - Hawkins County
- 1 Dobyns-Bennett High School
- 1 Elizabethton Group Home
- 2 Franklin Woods Community Hospital
- 1 Free Will Baptist Group Home
- 1 Henry Johnson High School
- 1 Holston Home For Children
- 3 Indian Path Medical Center - ER
- 3 Johnson City Medical Center - ER
- 1 Johnson City Medical Center PICU
- 1 Johnson City Medical Center-Childrens ER
- 2 Johnson City Medical Center-Niswonger Childrens Hospital
- 1 Johnson County Health Center - ER
- 1 Science Hill High School
- 2 Sycamore Shoals Medical Center - ER
- 1 Unicoi County Hospital - ER
- 1 Watauga Children and Youth
- 2 Woodridge Hospital

Region 8 Stats

	Region 8
FF	30
PHONE	12
Total	42

Average Response Time in Minutes	Region 8
	55.57

	Region 8
Diverted	19
Hospitalized	11
Phone	12
Total	42

	Region 8
DCS Custody	6
Not in DCS Custody	36
Total	42

**Regional Diversion Rate:
63.33%**

Specialized Crisis Services Volume Report by Region

October 2010



Statewide stats

	FF	PHONE	Total		Diverted	Hospitalized	Phone	Total
Region 1	114	56	170	Region 1	81	33	56	170
Region 2	70	28	98	Region 2	49	21	28	98
Region 3	36	21	57	Region 3	23	13	21	57
Region 4	105	71	176	Region 4	59	46	71	176
Region 5	51	30	81	Region 5	40	11	30	81
Region 6	59	18	77	Region 6	42	17	18	77
Region 7	101	50	151	Region 7	64	37	50	151
Region 8	30	12	42	Region 8	19	11	12	42
Total	566	286	852	Total	377	189	286	852

Statewide Diversion Rate: 66.61%

Average Response Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
	54	63	81	72	95	74	50	56

Standard for Response Time = 120 minutes

Average Contact Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
	167	166	197	166	168	168	153	207

	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	Total
DCS Custody	14	8	12	14	6	3	3	6	66
Not in DCS Custody	156	90	45	162	75	74	148	36	786
Total	170	98	57	176	81	77	151	42	852