

Specialized Crisis Services Volume Report by Region

June 2007



Region 1 Call Locations

- 1 Anderson County Juvenile Court
- 1 Baptist Hospital Cocke County - ER
- 2 Baptist Hospital of East Tennessee
- 1 Baptist Hospital West - ER
- 5 Blount Memorial Hospital - ER
- 1 Child and Family
- 2 Children's Hospital
- 10 Children's Hospital - ER
- 1 Claiborne County Hospital - ER
- 5 Client's Home
- 1 Complete Counseling North - Knoxville
- 1 Fort Sanders Medical Center - Loudon
- 3 Fort Sanders Medical Center - Sevier
- 1 Foster Home
- 1 Grainger County Justice Center
- 1 Haslam Center
- 1 Jefferson Memorial Hospital - ER
- 4 Knox County Juvenile Detention Center
- 1 Lakeway Regional Hospital
- 2 Loudon County Juvenile Detention Center
- 3 Methodist Medical Center of Oak Ridge
- 2 Morristown-Hamblen Hospital - ER
- 1 Peninsula Hospital
- 1 Peninsula Intensive Outpatient Program - Knoxville
- 1 Peninsula Mobile Crisis
- 3 Reflections Treatment Agency
- 1 Ridgeview Outpatient Clinic
- 1 Sandra Wade, Nurse Practitioner
- 2 Scott County Juvenile Detention Center
- 4 St. Mary's Hospital - ER (Knoxville)
- 1 St. Mary's Medical Center of Campbell County
- 1 University of Tennessee Medical Center - ER

Region 1 Stats

	Region 1	Average Response Time in Minutes	Region 1	Region 1	Region 1	Region 1	
FF	66	Emergent	33	Diverted	49	DCS Custody	19
PHONE	27	Urgent	59	Hospitalized	17	Not in DCS Custody	74
<i>Total</i>	<i>93</i>			Phone	27	<i>Total</i>	<i>93</i>
				<i>Total</i>	<i>93</i>		

**Regional Diversion Rate:
74.24%**

Specialized Crisis Services Volume Report by Region

June 2007



Region 2 Call Locations

- 4 Athens Regional Hospital - ER
- 2 Chamblis Home
- 16 Client's Home
- 2 Copperbasin Hospital
- 1 Fortwood Center (Mental Health Center)
- 5 Foster Home
- 1 Grandview Medical Center - ER
- 1 Hamilton County Juvenile Detention Center
- 1 North Valley Hospital - ER
- 1 Parkridge Medical Center - ER
- 6 Parkridge Valley Hospital
- 1 Relative's Home
- 1 Rhea County Medical Center
- 2 Rhea County Medical Center - ER
- 5 Skyridge Eastside Hospital (formerly Bradley Memorial)
- 3 Sweetwater Hospital - ER
- 1 T. C. Thompson Children's Hospital
- 2 T. C. Thompson Children's Hospital - ER
- 3 Valley Hospital - RESPOND
- 1 Woods Memorial Hospital

Region 2 Stats

	Region 2	Average Response Time in Minutes	Region 2		Region 2		Region 2
FF	59	Emergent	31	Diverted	31	DCS Custody	15
PHONE	21	Urgent	72	Hospitalized	28	Not in DCS Custody	65
<i>Total</i>	<i>80</i>			Phone	21	<i>Total</i>	<i>80</i>
				<i>Total</i>	<i>80</i>		

**Regional Diversion Rate:
52.54%**

Specialized Crisis Services Volume Report by Region

June 2007



Region 3 Call Locations

- 6 Client's Home
- 6 Cookeville Regional Medical Center
- 1 Cumberland Mountain Mental Health Center
- 1 Cumberland Plateau Recover
- 2 Cumberland Regional Medical Center
- 1 DCS Office-Warren County
- 1 Indian Mound Group Home
- 1 LifeCare Services (Outpatient Program)
- 3 Macon County Hospital
- 1 White County Hospital

Region 3 Stats

	Region 3	Average Response Time in Minutes	Region 3		Region 3		Region 3
FF	23	Emergent	66	Diverted	15	DCS Custody	11
PHONE	4	Urgent	57	Hospitalized	8	Not in DCS Custody	16
<i>Total</i>	<i>27</i>			Phone	4	<i>Total</i>	<i>27</i>
				<i>Total</i>	<i>27</i>		

**Regional Diversion Rate:
65.22%**

Specialized Crisis Services Volume Report by Region

June 2007



Region 4 Call Locations

- 1 Cedar Grove Residential Treatment Center
- 1 Centerstone Mental Health Center
- 12 Client's Home
- 1 Davidson County Juvenile Detention Center
- 1 Dr. Mudumba - Murfreesboro
- 2 Foster Home
- 6 Hermitage Hall
- 6 Middle Tennessee Medical Center
- 2 Oasis
- 4 Rutherford County Juvenile Detention Center
- 2 Southern Hills Medical Center
- 4 Stonecrest Medical Center
- 1 Stones River Hospital
- 1 Summit Medical Center
- 3 University Medical Center
- 1 Vanderbilt Children's Hospital
- 8 Vanderbilt Children's Hospital - ER
- 2 Vanderbilt Hospital - Respond
- 2 Williamson County Juvenile Detention Center
- 1 Williamson Medical Center
- 1 Youth Emergency Services

Region 4 Stats

	Region 4	Average Response Time in Minutes	Region 4		Region 4		Region 4
FF	62	Emergent	37	Diverted	33	DCS Custody	15
Phone	15	Non-Crisis	67	Hospitalized	29	Not in DCS Custody	62
<i>Total</i>	<i>77</i>	Urgent	38	Phone	15	<i>Total</i>	<i>77</i>
				<i>Total</i>	<i>77</i>		

Regional Diversion Rate: 53.23%	
--	--

Specialized Crisis Services Volume Report by Region

June 2007



Region 5 Call Locations

- 1 Bedford County Juvenile Detention Center
- 2 Bedford County Medical Center
- 3 Centerstone Office - Columbia
- 3 CHAD Youth Enhancement Center
- 1 Client's Home
- 3 Crockett Hospital
- 1 Cumberland Mental Health - Gallatin
- 1 DCS Office - Dickson County
- 1 Discovery Place
- 1 Dr. Erich Sperker
- 8 Gateway Emergency Room
- 2 Hendersonville Medical Center
- 1 Highland Youth Center
- 2 Horizon Medical Center
- 1 Inman Group Home
- 1 Marshall County Medical Center
- 3 Maury County Regional Medical Center
- 1 McEwen Family Clinic
- 1 North Crest Medical Center
- 1 Southern Tennessee Medical Center
- 1 Sumner Regional Medical Center
- 1 TRAC group home (Temporary Residence for Adolescents in Crisis)
- 1 United Regional Medical Center

Region 5 Stats

	Region 5	Average Response Time in Minutes	Region 5		Region 5		Region 5
FF	41	Emergent	46	Diverted	24	DCS Custody	4
PHONE	11	Non-Crisis	54	Hospitalized	17	Not in DCS Custody	48
Total	52	Urgent	85	Phone	11	Total	52
				Total	52		

**Regional Diversion Rate:
58.54%**

Specialized Crisis Services Volume Report by Region

June 2007



Region 6 Call Locations

- 1 Baptist Memorial Hospital - Lauderdale
- 2 Baptist Memorial Hospital - Union City
- 1 Camden General Hospital - ER
- 8 Client's Home
- 1 Dyersburg Regional Medical Center
- 1 Foster Home
- 1 Henry County Juvenile Court Annex
- 1 Henry County Medical Center
- 1 Madison County Juvenile Detention Center
- 1 Martin Hospital
- 1 McDowell Center for Children, detention & residential
- 1 Pathways Mental Health Center - main office
- 1 Quinco Mental Health Agency
- 1 Relative's Home
- 1 Turning Point Residential Facility
- 1 Weakley County Juvenile Court
- 2 Windsor Hall

Region 6 Stats

	Region 6
FF	26
PHONE	6
<i>Total</i>	32

Average Response Time in Minutes	Region 6
Emergent	37
Urgent	93

	Region 6
Diverted	18
Hospitalized	8
Phone	6
<i>Total</i>	32

	Region 6
DCS Custody	9
Not in DCS Custody	23
<i>Total</i>	32

**Regional Diversion Rate:
69.23%**

Specialized Crisis Services Volume Report by Region

June 2007



Region 7 Call Locations

- 1 Baptist Memorial Hospital - East
- 1 Baptist Memorial Hospital - Tipton
- 5 Client's Home
- 1 DCS Office - Shelby County
- 1 DCS Office - Tipton County
- 1 Dogwood Village
- 7 Lakeside Behavioral Health Systems
- 2 Lakeside Day Treatment
- 2 Lakeside Hospital
- 3 LeBonheur Children's Hospital
- 2 Memphis Boys Town
- 1 Methodist Hospital -- Germantown
- 1 Professional Counseling Services - Millington
- 1 Relative's Home
- 3 Shelby Training Center
- 1 St. Francis Hospital
- 10 The Memphis and Shelby County Juvenile Court - Detention Center
- 2 The Regional Medical Center (The MED) - Memphis
- 1 Youth Diagnostic Assessment Center (YDAC)
- 1 Youth Dimensions

Region 7 Stats

	Region 7	Average Response Time in Minutes	Region 7		Region 7		Region 7
FF	47	Emergent	67	Diverted	36	DCS Custody	11
PHONE	17	Non-Crisis	87	Hospitalized	11	Not in DCS Custody	53
<i>Total</i>	<i>64</i>	Urgent	55	Phone	17	<i>Total</i>	<i>64</i>
				<i>Total</i>	<i>64</i>		

**Regional Diversion Rate:
76.60%**

Specialized Crisis Services Volume Report by Region

June 2007



Region 8 Call Locations

- 1 Bristol Courthouse
- 2 Client's Home
- 1 Fairview Associates
- 1 Free Will Baptist Group Home
- 1 Frontier Health Counseling Center
- 1 Holston Home For Children
- 4 Indian Path Medical Center - ER
- 1 Johnson City Medical Center
- 2 Johnson City Medical Center - ER
- 1 Kingsport Juvenile Court
- 2 Laughlin Hospital
- 1 Link House
- 2 Northside Hospital
- 8 Sycamore Shoals Medical Center - ER
- 1 Woodridge Hospital

Region 8 Stats

	Region 8	Average Response Time in Minutes	Region 8		Region 8		Region 8
FF	29	Emergent	52	Diverted	15	DCS Custody	6
PHONE	9	Non-Crisis	41	Hospitalized	14	Not in DCS Custody	32
<i>Total</i>	38	Urgent	59	Phone	9	<i>Total</i>	38
				<i>Total</i>	38		

**Regional Diversion Rate:
51.72%**

Specialized Crisis Services Volume Report by Region

June 2007



Statewide stats

	FF	PHONE	Total		Diverted	Hospitalized	Phone	Total
Region 1	66	27	93	Region 1	49	17	27	93
Region 2	59	21	80	Region 2	31	28	21	80
Region 3	23	4	27	Region 3	15	8	4	27
Region 4	62	15	77	Region 4	33	29	15	77
Region 5	41	11	52	Region 5	24	17	11	52
Region 6	26	6	32	Region 6	18	8	6	32
Region 7	47	17	64	Region 7	36	11	17	64
Region 8	29	9	38	Region 8	15	14	9	38
Total	353	110	463	Total	221	132	110	463

Statewide Diversion Rate: 62.61%

Average Response Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
Emergent	33	31	66	37	46	37	67	52
Non-Crisis	0	0	0	67	54	0	87	41
Urgent	59	72	57	38	85	93	55	59

Average Contact Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
	147	166	171	190	152	196	122	210

	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	Total
DCS Custody	19	15	11	15	4	9	11	6	90
Not in DCS Custody	74	65	16	62	48	23	53	32	373
Total	93	80	27	77	52	32	64	38	463