

Specialized Crisis Services

Volume Report by Region

September 2006



Region 1 Call Locations

- 1 Baptist Hospital Cocke County - ER
- 2 Baptist Hospital of East Tennessee
- 1 Blount County Juvenile Detention Center
- 7 Blount Memorial Hospital - ER
- 2 Camelot Schools - Residential Facility
- 1 Cherokee Health Systems - Talbot
- 1 Child and Family
- 4 Children's Hospital
- 11 Children's Hospital - ER
- 1 Claiborne County Hospital - ER
- 16 Client's Home
- 1 Cornerstone Chiropractic
- 1 DCS Office - Hamblen County
- 1 DCS Office - Union County
- 1 Farragut High School
- 2 Fort Sanders Medical Center - Loudon
- 2 Fort Sanders Medical Center - Sevier
- 4 Foster Home
- 1 Gateway Center
- 1 Heartland Medical Center
- 1 Helen Ross McNabb Community Mental Health Center
- 3 Jefferson Memorial Hospital - ER
- 1 Johnson Group Home
- 2 Knox County Juvenile Detention Center
- 1 Knoxville Adaptive Education Center
- 1 Lakeshore Hospital
- 1 Lakeway Regional Hospital
- 1 Maryville Academy
- 4 Methodist Medical Center of Oak Ridge
- 1 Morristown-Hamblen Hospital
- 3 Morristown-Hamblen Hospital - ER
- 1 North Middle School
- 2 Oak Ridge Pediatric Clinic
- 4 Parkwest Hospital - ER
- 2 Peninsula Intensive Outpatient Program - Knoxville
- 1 Pigeon Forge Middle School
- 1 Relative's Home
- 5 Roane County Medical Center ER
- 4 St. Mary's Hospital - ER (Knoxville)
- 2 St. Mary's Medical Center of Campbell County
- 1 Sunbright High School
- 1 Sunrise Community
- 1 Tennessee Children's Home
- 1 Union County Sheriff's Department
- 1 University of Tennessee Medical Center - ER

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Region 1 Stats

	Region 1	Average Response Time in Minutes	Region 1		Region 1		Region 1
FF	107	Emergent	45	Diverted	83	DCS Custody	17
PHONE	37	Urgent	64	Hospitalized	24	Not in DCS Custody	127
<i>Total</i>	<i>144</i>			Phone	37	<i>Total</i>	<i>144</i>
				<i>Total</i>	<i>144</i>		

**Regional Diversion Rate:
77.57%**

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Region 2 Call Locations

- 3 Athens Regional Hospital - ER
- 1 Bledsoe County Sheriff's Department
- 2 Bradley Memorial Hospital - ER
- 2 Cleveland Community Hospital
- 6 Cleveland Community Hospital - ER
- 1 Cleveland Middle School
- 8 Client's Home
- 3 Dawn School
- 1 Day Star Counseling Center
- 1 DCS Office - Monroe
- 1 Dunlap Medical Center
- 1 East Ridge Hospital - ER
- 1 East Ridge Middle School
- 2 Erlanger Hospital - ER (Hamilton County)
- 3 Grandview Medical Center - ER
- 1 Grundy County High School
- 1 Hamilton County Juvenile Court
- 1 Howard High School
- 1 McMinn County High School
- 2 Meigs County Sheriff's Department
- 1 Memorial Northpark Hospital - ER
- 1 Monroe County Juvenile Detention Center
- 1 Parkridge Medical Center - ER
- 1 Parkridge Valley Hospital
- 1 Peninsula Mental Health
- 1 Rhea County Medical Center
- 2 Rhea County Mental Health Center
- 5 Sweetwater Hospital - ER
- 1 T. C. Thompson Children's Hospital
- 5 T. C. Thompson Children's Hospital - ER
- 1 Tennessee Baptist Children's Home - Chattanooga
- 4 Valley Hospital - RESPOND
- 1 Walker Valley High School
- 1 Woods Memorial Hospital

Region 2 Stats

	Region 2	Average Response Time in Minutes	Region 2		Region 2		Region 2
FF	68	Emergent	52	Diverted	42	DCS Custody	8
PHONE	34	Non-Crisis	38	Hospitalized	26	Not in DCS Custody	94
<i>Total</i>	<i>102</i>	Urgent	56	Phone	34	<i>Total</i>	<i>102</i>
				<i>Total</i>	<i>102</i>		

**Regional Diversion Rate:
61.76%**

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Region 3 Call Locations

- 1 ADAPT
- 1 Alternative School - Crossville
- 1 Baptist Memorial Hospital - Dekalb
- 1 Client's Home
- 1 Cookeville High School
- 4 Cookeville Regional Medical Center
- 1 DCS Office-Warren County
- 1 Foster Home
- 1 Happy Haven Group Home
- 1 Indian Mound Group Home
- 1 Macon County High School
- 2 Macon County Hospital
- 1 New Frontiers Group Home
- 2 Putnam County Juvenile Detention Center
- 2 River Park Hospital
- 1 Smith County Hospital
- 1 Smithville Hospital - ER
- 1 Upperman High School
- 2 White County Hospital
- 1 Youth Villages Office - Cookeville

Region 3 Stats

	Region 3	Average Response Time in Minutes			Region 3		Region 3
FF	27	Emergent	35	Diverted	19	DCS Custody	8
PHONE	14	Urgent	54	Hospitalized	8	Not in DCS Custody	33
Total	41			Phone	14	Total	41
				Total	41		

Regional Diversion Rate: 70.37%	
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Region 4 Call Locations

- 1 Anitoch High School
- 1 Baptist Hospital - Nashville
- 2 Cannon County High School
- 1 Centennial High School
- 1 Centerstone Mental Health Center
- 1 CHAD Youth Enhancement Center
- 24 Client's Home
- 1 Connections Inc.
- 2 Davidson County Juvenile Court
- 2 Davidson County Juvenile Detention Center
- 1 DCS Office - Cheatham County
- 1 DCS Office - Davidson County
- 1 DCS Office - Wilson County
- 1 Dupont Hadley Middle School
- 1 Foster Home
- 1 Genesis Learning Center
- 3 Glencliff High School
- 1 Glenn Enhanced Options Elementary School
- 1 Group Effort
- 1 Hume Fogg High School
- 1 Kindred Spirit Group Home
- 1 Lifecare Family Services - Nashville
- 2 Litton Middle School
- 1 Madison School
- 1 Map Academy
- 1 McMurry Middle School
- 6 Middle Tennessee Medical Center
- 1 Middle Tennessee Mental Health Institute
- 1 Migis Magnate Middle School
- 1 Monroe Harding Children's Home
- 3 Relative's Home
- 10 Rutherford County Juvenile Detention Center
- 1 Skyline Medical Center
- 1 Smyrna West Alternative School
- 1 Southern Hills Medical Center
- 1 Stonecrest Medical Center
- 2 Stonecrest Medical Center - ICU
- 2 Stones River Hospital
- 4 Summit Medical Center
- 1 Tennessee Christian Medical Center
- 1 Tennessee Christian Medical Center ER - Madison
- 1 Tom Joy Elementary School
- 1 Trousdale Medical Center
- 3 University Medical Center
- 7 Vanderbilt Children's Hospital
- 11 Vanderbilt Children's Hospital - ER
- 3 Vanderbilt Hospital - ER
- 1 Vanderbilt Hospital - Physician's Office
- 8 Vanderbilt Hospital - Respond
- 2 Walter Jay Baird Middle School
- 1 Westwood Elementary School
- 2 Williamson County Juvenile Court

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Region 4 Call Locations

- 2 Williamson Medical Center
- 1 Wilson Central High School
- 1 Wright Middle School
- 1 Youth Emergency Services

Region 4 Stats

	Region 4	Average Response Time in Minutes	Region 4		Region 4		Region 4
FF	136	Emergent	53	Diverted	91	DCS Custody	25
PHONE	33	Non-Crisis	62	Hospitalized	45	Not in DCS Custody	144
<i>Total</i>	<i>169</i>	Urgent	70	Phone	33	<i>Total</i>	<i>169</i>
				<i>Total</i>	<i>169</i>		

**Regional Diversion Rate:
66.91%**

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Region 5 Call Locations

- 1 Beach High School
- 1 Centennial Pediatrics
- 5 Client's Home
- 1 Crockett Hospital
- 1 DCS Office - Sumner County
- 1 Dickson County High School
- 1 Elkton Elementary School
- 1 Gallatin High School
- 1 Guild Elementary School
- 2 Harton Regional Medical Center
- 1 Hawkins Middle School
- 4 Hendersonville Medical Center
- 1 Horizon Medical Center
- 1 Ingram-Sowell Elementary School
- 2 Kings Daughter Academy
- 2 Lincoln County Regional Hospital
- 2 Maury County Regional Medical Center
- 3 Middle Tennessee Detention Center
- 2 North Crest Medical Center
- 1 Portland Medical Center
- 2 Sumner Regional Medical Center
- 1 Turn Around Center
- 1 TW Hunter Middle School
- 1 Westmoreland High School

Region 5 Stats

	Region 5	Average Response Time in Minutes	Region 5		Region 5		Region 5
FF	39	Emergent	65	Diverted	33	DCS Custody	10
PHONE	11	Non-Crisis	190	Hospitalized	6	Not in DCS Custody	40
Total	50	Urgent	105	Phone	11	Total	50
				Total	50		

**Regional Diversion Rate:
84.62%**

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Region 6 Call Locations

- 2 Baptist Memorial Hospital - Union City
- 1 Baptist Memorial Hospital - Union City - Adolescent Unit
- 1 Camden General Hospital - ER
- 15 Client's Home
- 1 Community Resource Center
- 1 DCS Office - Dyersburg
- 1 DCS Office - Hardin County
- 1 Decatur County General Hospital
- 1 Dyersburg Alternative School
- 4 Dyersburg Regional Medical Center
- 1 Gibson County Juvenile Court
- 2 Hardin County General Hospital
- 1 Hardin County High School
- 1 Henderson County Hospital - ER
- 1 Henderson County Sheriff's Department
- 3 Henry County Medical Center
- 1 Humboldt General Hospital
- 1 Huntingdon Hospital - ER
- 1 Jackson Middle School
- 1 Lauderdale County Juvenile Court
- 1 Lauderdale Middle School
- 1 Madison County Juvenile Detention Center
- 1 McKenzie Elementary School
- 3 McNairy County Regional Hospital
- 1 North Parkway Elementary School
- 1 Trenton Elementary School
- 2 Volunteer Hospital
- 3 West Tennessee Children's Home, Group Home

Region 6 Stats

	Region 6	Average Response Time in Minutes	Region 6		Region 6		Region 6
FF	54	Emergent	71	Diverted	38	DCS Custody	9
PHONE	15	Non-Crisis	134	Hospitalized	16	Not in DCS Custody	60
Total	69	Urgent	108	Phone	15	Total	69
				Total	69		

**Regional Diversion Rate:
70.37%**

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Region 7 Call Locations

- 1 Airways Middle School
- 1 Alternative Learning Center - Covington
- 1 Christ Community Health Services
- 9 Client's Home
- 1 DCS Office - Tipton County
- 1 Dogwood Village
- 2 Lakeside Day Treatment
- 4 Lakeside Hospital
- 11 LeBonheur Children's Hospital
- 1 Macon Elementary School
- 1 Methodist Hospital - Fayette County
- 1 Millington Middle School
- 1 Oakhaven High School
- 1 Reconciliation Academy
- 1 Ridgeway Middle School
- 1 Shelby Training Center
- 1 Sherwood Elementary School
- 1 Southside Alternative School
- 1 St. Francis - Bartlett
- 2 St. Francis Hospital
- 11 The Memphis and Shelby County Juvenile Court - Detention Center
- 7 The Regional Medical Center (The MED) - Memphis
- 1 Trezevant Junior High School
- 1 Vance Middle School
- 2 Youth Habilitation Center

Region 7 Stats

	Region 7	Average Response Time in Minutes	Region 7		Region 7		Region 7
FF	65	Emergent	58	Diverted	40	DCS Custody	5
PHONE	34	Non-Crisis	62	Hospitalized	25	Not in DCS Custody	94
Total	99	Urgent	109	Phone	34	Total	99
				Total	99		

**Regional Diversion Rate:
61.54%**

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Region 8 Call Locations

- 1 Blountville Middle School
- 1 Central Elementary School
- 1 Cherokee Park Youth Center
- 9 Client's Home
- 1 Elizabethton Group Home
- 1 Foster Home
- 1 Free Will Baptist Group Home
- 1 Holston Home For Children
- 1 Holston Medical Group
- 1 Holston United Methodist Home
- 1 Indian Path Medical Center
- 5 Indian Path Medical Center - ER
- 1 Johnson City Juvenile Detention Center
- 5 Johnson City Medical Center
- 8 Johnson City Medical Center - ER
- 1 Johnson City Medical Center - Fast Track
- 1 Johnson County Health Center - ER
- 2 Laughlin Hospital
- 1 Link House
- 3 Northside Hospital
- 1 Science Hill High School
- 5 Sycamore Shoals Medical Center - ER
- 1 T A Dugger Middle School
- 1 Washington County Juvenile Court
- 5 Woodridge Hospital

Region 8 Stats

	Region 8	Average Response Time in Minutes	Region 8		Region 8		Region 8
FF	59	Emergent	34	Diverted	28	DCS Custody	13
PHONE	7	Non-Crisis	76	Hospitalized	31	Not in DCS Custody	53
Total	66	Urgent	59	Phone	7	Total	66
				Total	66		

**Regional Diversion Rate:
47.46%**

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Statewide stats

	FF	PHONE	Total		Diverted	Hospitalized	Phone	Total
Region 1	107	37	144	Region 1	83	24	37	144
Region 2	68	34	102	Region 2	42	26	34	102
Region 3	27	14	41	Region 3	19	8	14	41
Region 4	136	33	169	Region 4	91	45	33	169
Region 5	39	11	50	Region 5	33	6	11	50
Region 6	54	15	69	Region 6	38	16	15	69
Region 7	65	34	99	Region 7	40	25	34	99
Region 8	59	7	66	Region 8	28	31	7	66
Total	555	185	740	Total	374	181	185	740

Statewide Diversion Rate: 67.39%

Average Response Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
Emergent	45	52	35	53	65	71	58	34
Non-Crisis	0	38	0	62	190	134	62	76
Urgent	64	56	54	70	105	108	109	59

Average Contact Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
	151	190	170	188	180	173	157	162

	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	Total
DCS Custody	17	8	8	25	10	9	5	13	95
Not in DCS Custody	127	94	33	144	40	60	94	53	645
Total	144	102	41	169	50	69	99	66	740