

Specialized Crisis Services

Volume Report by Region

October 2006



Region 1 Call Locations

- 1 Amherst Elementary School
- 1 Baptist Hospital Cocke County - ER
- 2 Blount County Juvenile Detention Center
- 9 Blount Memorial Hospital - ER
- 1 Cherokee Health Systems - Jefferson City
- 1 Cherokee Health Systems - Knoxville
- 1 Cherokee Health Systems - Talbott
- 4 Children's Hospital
- 18 Children's Hospital - ER
- 2 Claiborne County Hospital - ER
- 13 Client's Home
- 1 Clinton High School
- 1 Cosby High School
- 1 Florence Crittenton Group Home
- 1 Fort Loudoun Medical Center
- 1 Fort Sanders Medical Center - Loudon
- 1 Fort Sanders Medical Center - Sevier
- 1 Foster Home
- 1 Grainger County Police Department
- 1 Hamblen County Juvenile Court
- 1 Helen Ross McNabb Community Mental Health Center
- 5 Jefferson Memorial Hospital - ER
- 1 Jefferson Memorial Hospital - ICU
- 2 Johnson Group Home
- 1 Karns Annex Alternative School
- 1 Kids First Pediatrics
- 3 Knox County Juvenile Detention Center
- 2 Knoxville Adaptive Education Center
- 2 Lakeway Regional Hospital
- 1 Loudon County High School
- 2 Methodist Medical Center of Oak Ridge
- 1 Morristown-Hamblen Hospital - ER
- 1 Northwest Elementary School
- 1 Omnivisions
- 1 Parkway Academy
- 3 Parkwest Hospital - ER
- 1 Pediatric Consultants North
- 1 Peninsula Hospital
- 1 Peninsula Intensive Outpatient Program - Knoxville
- 1 Peninsula Outpatient - Knoxville
- 1 Pigeon Forge Middle School
- 3 Roane County Medical Center ER
- 2 Scott County Hospital - ER
- 1 Sevier County Juvenile Detention Center
- 1 Sevierville ER
- 5 St. Mary's Hospital - ER (Knoxville)
- 1 Sunbright High School
- 1 Union County Sheriff's Department
- 1 University of Tennessee Medical Center - ER

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Region 1 Stats

	Region 1	Average Response Time in Minutes	Region 1		Region 1		Region 1
FF	110	Emergent	48	Diverted	87	DCS Custody	11
PHONE	62	Non-Crisis	52	Hospitalized	23	Not in DCS Custody	161
<i>Total</i>	<i>172</i>	Urgent	60	Phone	62	<i>Total</i>	<i>172</i>
				<i>Total</i>	<i>172</i>		

**Regional Diversion Rate:
79.09%**

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Region 2 Call Locations

- 1 Arnold Elementary School
- 1 Athens Regional Hospital - ER
- 1 Bledsoe County Sheriff's Department
- 2 Bradley County Juvenile Detention Center
- 1 Bradley Memorial Hospital
- 4 Bradley Memorial Hospital - ER
- 1 Central High School
- 1 Chattanooga Middle School
- 3 Cleveland Community Hospital - ER
- 6 Client's Home
- 1 Cross Creek Christian School
- 1 East Ridge Hospital - ER
- 1 Erlanger Hospital - ER (Bledsoe County)
- 2 Erlanger Hospital North - ER
- 1 Etowah City School
- 1 Fortwood Center (Mental Health Center)
- 1 Grandview Medical Center - ER
- 1 Hamilton County Jail
- 1 McMinn County High School
- 1 Meigs County Court House
- 1 Meigs County High School
- 2 Memorial Hospital - ER (Chattanooga)
- 1 Memorial Northpark Hospital
- 2 Memorial Northpark Hospital - ER
- 1 North Valley Hospital - ER
- 3 Parkridge Valley Hospital
- 2 Red Bank High School
- 1 Rhea County Juvenile Detention Center
- 1 Rhea County Medical Center
- 1 Rhea County Medical Center - ER
- 1 Soddy Daisy High School
- 2 Sweetwater Hospital - ER
- 4 T. C. Thompson Children's Hospital - ER
- 2 Valley Hospital - RESPOND
- 1 Woods Memorial Hospital

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Region 2 Stats

	Region 2	Average Response Time in Minutes	Region 2		Region 2		Region 2
FF	57	Emergent	42	Diverted	33	DCS Custody	7
PHONE	33	Non-Crisis	94	Hospitalized	24	Not in DCS Custody	83
Total	90	Urgent	62	Phone	33	Total	90
				Total	90		

**Regional Diversion Rate:
57.89%**

Region 3 Call Locations

- 2 Avalon Domestic Violence Shelter
- 1 Baptist Memorial Hospital - Dekalb
- 1 Centertown Elementary School
- 2 Client's Home
- 2 Cookeville Regional Medical Center
- 1 Cumberland County Juvenile Detention
- 1 Cumberland Regional Medical Center
- 1 Gordonsville High School
- 2 Indian Mound Group Home
- 2 Livingston Regional Medical Center
- 2 Macon County Hospital
- 7 River Park Hospital
- 1 Warren County Middle School
- 2 White County Hospital

Region 3 Stats

	Region 3	Average Response Time in Minutes	Region 3		Region 3		Region 3
FF	27	Emergent	33	Diverted	24	DCS Custody	5
PHONE	11	Urgent	52	Hospitalized	3	Not in DCS Custody	33
Total	38			Phone	11	Total	38
				Total	38		

**Regional Diversion Rate:
88.89%**

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Region 4 Call Locations

- 1 Amqui Elementary School
- 1 Anitoch High School
- 1 Apollo Middle School
- 1 Blackman High School
- 1 Byars Dowdy Elementary School
- 1 Cameron Middle School
- 1 Centennial Medical Center -- Ashland City
- 2 Centerstone Mental Health Center
- 2 CHAD Youth Enhancement Center
- 1 Cheatham County Central High School
- 1 Christiana Middle School
- 17 Client's Home
- 1 Cumberland Mental Health - Wilson County
- 4 Davidson County Juvenile Detention Center
- 2 DCS Office - Davidson County
- 1 Eagleville High School
- 1 Family Life Work Counseling Service
- 2 Foster Home
- 2 Genesis Learning Center
- 3 Glencliff High School
- 1 Glenn Enhanced Options Elementary School
- 1 Goodlettsville Middle School
- 1 Lavergne High School
- 1 Metro General Hospital - Nashville
- 4 Middle Tennessee Medical Center
- 1 Middle Tennessee Mental Health Institute
- 1 Norman Binkly School
- 2 Oasis
- 1 Rockvale Church of Christ
- 1 Rutherford Academy
- 2 Rutherford County Juvenile Detention Center
- 1 Satterfield Middle School
- 1 Selene Homes
- 2 Skyline Medical Center
- 1 Smyrna High School
- 5 Southern Hills Medical Center
- 2 Stonecrest Medical Center
- 1 Stones River Hospital
- 1 Stratford High School
- 3 Summit Medical Center
- 1 Tennessee Christian Medical Center
- 5 Tennessee Christian Medical Center ER - Madison
- 1 Tennessee School for the Blind
- 1 The Guidance Center - Murfreesboro
- 1 Thomas Edison Elementary School
- 5 University Medical Center
- 3 Vanderbilt Children's Hospital
- 8 Vanderbilt Children's Hospital - ER
- 1 Vanderbilt Hospital - ER
- 15 Vanderbilt Hospital - Respond
- 1 Williamson Medical Center

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Region 4 Stats

	Region 4	Average Response Time in Minutes	Region 4		Region 4		Region 4
FF	121	Emergent	46	Diverted	73	DCS Custody	16
PHONE	23	Non-Crisis	44	Hospitalized	48	Not in DCS Custody	128
<i>Total</i>	<i>144</i>	Urgent	87	Phone	23	<i>Total</i>	<i>144</i>
				<i>Total</i>	<i>144</i>		

**Regional Diversion Rate:
60.33%**

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Region 5 Call Locations

- 2 Baptist Hickman Hospital
- 1 Clarksville Alternative School
- 7 Client's Home
- 1 Crockett Hospital
- 1 Elkton High School
- 1 Harton Regional Medical Center
- 4 Hendersonville Medical Center
- 1 Highland Youth Center
- 2 Horizon Medical Center
- 1 Howard Elementary School
- 2 Lincoln County Regional Hospital
- 1 Magnolia Girls Home
- 1 Maury County Hampshire School
- 3 Maury County Regional Medical Center
- 3 Middle Tennessee Detention Center
- 1 New Directions Academy
- 1 North Childrens Clinic
- 5 North Crest Medical Center
- 1 Sumner County Juvenile Detention Center
- 2 Sumner Regional Medical Center
- 3 Trace Group Home
- 2 Wayne County Medical Center
- 1 Webb School
- 1 Youth Villages Office - Clarksville

Region 5 Stats

	Region 5	Average Response Time in Minutes	Region 5		Region 5		Region 5
FF	48	Emergent	49	Diverted	40	DCS Custody	14
PHONE	10	Non-Crisis	120	Hospitalized	8	Not in DCS Custody	44
Total	58	Urgent	136	Phone	10	Total	58
				Total	58		

**Regional Diversion Rate:
83.33%**

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Region 6 Call Locations

- 1 Benton County Juvenile Court
- 2 Bolivar General Hospital
- 1 Camden Family Medical Center
- 3 Camden General Hospital - ER
- 1 Carey Counseling Center - Paris
- 1 Chester County Sheriff's Department
- 20 Client's Home
 - 1 DCS Office - Hardeman County
 - 1 DCS Office - Henry County
 - 1 Dyersburg Regional Medical Center
 - 1 Gibson County Juvenile Court
 - 3 Hardin County General Hospital
 - 1 Haywood High School
 - 4 Haywood Park Community Hospital
 - 1 Henderson County Hospital - ER
 - 1 Henry County High School
 - 5 Henry County Medical Center
 - 4 Huntingdon Hospital - ER
 - 1 Jackson-Madison County General Hospital
 - 1 Lexington High School
 - 2 McKenzie Regional Hospital
 - 1 McNairy County Regional Hospital
 - 3 Milan General Hospital
 - 1 Pin Oak Elementary School
 - 1 Professional Care Services
 - 2 Relative's Home
 - 1 Riverside High School
 - 1 Volunteer Hospital
 - 1 Youth Town, Residential

Region 6 Stats

	Region 6	Average Response Time in Minutes	Region 6		Region 6		Region 6
FF	67	Emergent	47	Diverted	61	DCS Custody	6
PHONE	19	Non-Crisis	81	Hospitalized	6	Not in DCS Custody	80
Total	86	Urgent	74	Phone	19	Total	86
				Total	86		

**Regional Diversion Rate:
91.04%**

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Region 7 Call Locations

- 1 Agency For Youth & Family Development
- 1 Baptist Memorial Hospital - Tipton
- 10 Client's Home
- 1 Dogwood Village
- 1 Frazier Elementary School
- 1 Kingsbury Elementary School
- 4 Lakeside Behavioral Health Systems
- 6 Lakeside Day Treatment
- 8 Lakeside Hospital
- 11 LeBonheur Children's Hospital
- 1 Macon Elementary School
- 1 Memphis and Shelby County Pediatric Group
- 1 Methodist Hospital - Fayette County
- 1 Methodist Hospital -- Germantown
- 2 Paidia's Place Group Home
- 1 Professional Counseling Services - Millington
- 1 Reconciliation Academy
- 1 Riverdale Elementary School
- 3 Shelby Training Center
- 2 Sherwood Middle School
- 1 Southeast Mental Health Center
- 1 Southside Alternative School
- 1 St. Francis - Bartlett
- 7 St. Francis Hospital
- 5 The Memphis and Shelby County Juvenile Court - Detention Center
- 7 The Regional Medical Center (The MED) - Memphis
- 1 White Station High School
- 1 Willow Oaks Elementary School
- 2 Youth Habilitation Center

Region 7 Stats

	Region 7	Average Response Time in Minutes	Region 7		Region 7		Region 7
FF	84	Emergent	39	Diverted	60	DCS Custody	11
PHONE	24	Non-Crisis	37	Hospitalized	24	Not in DCS Custody	97
<i>Total</i>	<i>108</i>	Urgent	70	Phone	24	<i>Total</i>	<i>108</i>
				<i>Total</i>	<i>108</i>		

**Regional Diversion Rate:
71.43%**

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Region 8 Call Locations

- 1 Bluff City Middle School
- 1 Bristol Regional Medical Center
- 4 Client's Home
- 1 Elizabethton Group Home
- 2 Foster Home
- 3 Free Will Baptist Group Home
- 1 Greeneville Pediatrics
- 1 Gunnings Alternative School
- 6 Indian Path Medical Center - ER
- 3 Johnson City Juvenile Detention Center
- 2 Johnson City Medical Center
- 7 Johnson City Medical Center - ER
- 1 Johnson County Health Center - ER
- 1 Kingsport Juvenile Court
- 9 Laughlin Hospital
- 3 Northside Hospital
- 3 Sullivan County Justice Center
- 6 Sycamore Shoals Medical Center - ER
- 1 T A Dugger Middle School
- 1 Unicoi County Hospital
- 2 Unicoi County Hospital - ER
- 3 Woodridge Hospital
- 1 Youth Villages Office - Johnson City

Region 8 Stats

	Region 8	Average Response Time in Minutes	Region 8		Region 8		Region 8
FF	63	Emergent	54	Diverted	42	DCS Custody	16
PHONE	23	Non-Crisis	51	Hospitalized	21	Not in DCS Custody	70
<i>Total</i>	86	Urgent	64	Phone	23	<i>Total</i>	86
				<i>Total</i>	86		

**Regional Diversion Rate:
66.67%**

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Statewide stats

	FF	PHONE	Total		Diverted	Hospitalized	Phone	Total
Region 1	110	62	172	Region 1	87	23	62	172
Region 2	57	33	90	Region 2	33	24	33	90
Region 3	27	11	38	Region 3	24	3	11	38
Region 4	121	23	144	Region 4	73	48	23	144
Region 5	48	10	58	Region 5	40	8	10	58
Region 6	67	19	86	Region 6	61	6	19	86
Region 7	84	24	108	Region 7	60	24	24	108
Region 8	63	23	86	Region 8	42	21	23	86
Total	577	205	782	Total	420	157	205	782

Statewide Diversion Rate: 72.79%

Average Response Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
Emergent	48	42	33	46	49	47	39	54
Non-Crisis	52	94	0	44	120	81	37	51
Urgent	60	62	52	87	136	74	70	64

Average Contact Time in Minutes	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8
	156	182	145	177	174	164	159	173

	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	Total
DCS Custody	11	7	5	16	14	6	11	16	86
Not in DCS Custody	161	83	33	128	44	80	97	70	696
Total	172	90	38	144	58	86	108	86	782