Specialized Crisis Services Volume Report by Region

July 2011

Region 1 Call Locations

1 Alternative Counseling Center
2 Baptist Hospital Cocke County
11 Blount Memorial Hospital - ER
1 Blount Memorial Hospital - ICU
1 Cherokee Health Systems - Talbott
1 Cherokee Health Systems - Tazewell
1 Children's Hospital
11 Children's Hospital - ER
14 Client's Home
1 Florence Crittenton Group Home
1 Fort Loudoun Medical Center
2 Fort Sanders Medical Center - Loudon
1 Foster Home
3 Jefferson Memorial Hospital - ER
1 Lakeway Regional Hospital
4 LeConte Emergency Room
1 Loudon County Juvenile Detention Center
1 Methodist Medical Center of Oak Ridge
1 Morristown-Hamblen Hospital - ER
1 Omnivisions
1 Parkwest Hospital - ER
1 Peninsula Hospital
1 Peninsula Intensive Outpatient Program - Knoxville
1 Peninsula Outpatient - Loudon County
1 Roane County Medical Center ER
2 St. Mary's Hospital - ER (Knoxville)
2 St. Marys North Hospital
1 The Runaway Shelter
1 University of Tennessee Medical Center - ER

Region 1 Stats

	Region 1
FF	71
PHONE	44
Total	*115*

Average Response Time in Minutes	Region 1
	67.01

	Region 1
Diverted	52
Hospitalized	19
Phone	44
Total	*115*

	Region 1
DCS Custody	8
Not in DCS Custody	107
Total	*115*

Regional Diversion Rate: 73.24%

Specialized Crisis Services Volume Report by Region

July 2011

Region 2 Call Locations

1 Athens Regional Hospital - ER
1 Camelot Care Centers
11 Client's Home
1 Foster Home
3 Grandview Medical Center - ER
1 Hiwassee Mental Health - Cleveland
1 Meigs County Sheriff's Department
1 Memorial Northpark Hospital
1 Memorial Northpark Hospital - ER
5 Parkridge Valley Hospital
1 Relative's Home
2 Rhea County Medical Center - ER
1 Scholtz Center
2 Skyridge Eastside Hospital (formerly Bradley Memorial)
1 Skyridge Westside Hospital ER (formerly Cleveland Community Hospital)
1 T. C. Thompson Children's Hospital
5 T. C. Thompson Children's Hospital - ER
1 Tennessee Baptist Childrens Home - Chattanooga
3 Valley Hospital - RESPOND
1 Woods Memorial Hospital

Region 2 Stats

	Region 2
FF	44
PHONE	20
Total	*64*

Average Response Time in Minutes	Region 2
	72.23

	Region 2
Diverted	34
Hospitalized	10
Phone	20
Total	*64*

	Region 2
DCS Custody	9
Not in DCS Custody	55
Total	*64*

Regional Diversion Rate: 77.27%

Specialized Crisis Services Volume Report by Region

July 2011

Region 3 Call Locations

1 Centerstone Office - Tullahoma
1 Christian Counseling Center
11 Client's Home
1 Cookeville Regional Medical Center
2 Cumberland Regional Medical Center
1 DCS Office Macon County
1 Harton Regional Medical Center
3 Indian Mound Group Home
1 Livingston Family Health Care
1 Macon County Hospital
1 Plateau Mental Health Center
2 Putnam County Juvenile Detention Center
1 River Park Hospital
4 Task Residential Treatment Center
1 Trousdale Medical Center
3 United Regional Medical Center
2 University Medical Center at Lebanon
1 White County Hospital

Region 3 Stats

	Region 3
FF	38
PHONE	20
Total	*58*

Average Response Time in Minutes	Region 3
	95.42

	Region 3
Diverted	29
Hospitalized	9
Phone	20
Total	*58*

	Region 3
DCS Custody	9
Not in DCS Custody	49
Total	*58*

Regional Diversion Rate: 76.32%

Specialized Crisis Services Volume Report by Region

July 2011

Region 4 Call Locations

2 Centennial Medical Center -- Ashland City
1 Centennial Medical Center -- Nashville
1 Centerstone Mental Health Center
10 Client's Home
2 Davidson County Juvenile Detention Center
2 DCS Office - Davidson County
1 DCS Office - Dickson County
1 Econo Lodge Hotel
3 Foster Home
8 Gateway Emergency Room
1 Hendersonville Medical Center
1 Hermitage Hall
2 Horizon Medical Center
1 Mental Health Cooperative - Davidson County
4 New Life Lodge
2 North Crest Medical Center
1 Oak Plains Academy
1 Patients Choice Medical Center of Erin
3 Relative's Home
2 Skyline Madison Campus
1 Skyline Medical Center
1 Southern Hills Medical Center
1 Summit Medical Center
2 Sumner County Juvenile Detention Center
1 Sumner Regional Medical Center
7 Vanderbilt Children's Hospital
12 Vanderbilt Children's Hospital - ER
1 Vanderbilt Hospital - Respond

Region 4 Stats

	Region 4
FF	75
PHONE	45
Total	*120*

Average Response Time in Minutes	Region 4
	72.81

	Region 4
Diverted	42
Hospitalized	33
Phone	45
Total	*120*

	Region 4
DCS Custody	14
Not in DCS Custody	106
Total	*120*

Regional Diversion Rate: 56.00%

Specialized Crisis Services Volume Report by Region

July 2011

Region 5 Call Locations

1 Centerstone Office-Marshall County
4 Client's Home
1 Foster Home
3 Heritage Medical Center
1 Hickman County Hospital
1 Marshall County Medical Center
1 Maury County Juvenile Detention Center
5 Maury County Regional Medical Center
1 Middle Tennessee Detention Center
1 Middle Tennessee Medical Associates
1 Middle Tennessee Medical Center
1 Oakland High School
1 Regal Inn Hotel
1 Relative's Home
1 Rolling Hills Hospital Psychiatric Solutions
2 Rutherford County Juvenile Detention Center
3 Southern Tennessee Medical Center
1 Stone Crest ER
4 Stonecrest Medical Center
1 The Guidance Center - Murfreesboro
2 Wayne County Medical Center

Region 5 Stats

	Region 5
FF	37
PHONE	23
Total	*60*

Average Response Time in Minutes	Region 5
	82.14

	Region 5
Diverted	22
Hospitalized	15
Phone	23
Total	*60*

	Region 5
DCS Custody	7
Not in DCS Custody	53
Total	*60*

Regional Diversion Rate: 59.46%

Specialized Crisis Services Volume Report by Region

July 2011

Region 6 Call Locations

1 Baptist Memorial Hospital - Union City
1 Baptist Memorial Hospital - Union City - Adolescent Unit
1 Camden General Hospital - ER
1 Carroll County Jail
10 Client's Home
1 DCS Office - Henry County
2 Foster Home
1 Gibson County Jail
2 Hardin County General Hospital
1 Haywood Park Community Hospital
1 Henry County Health Department
2 Henry County Medical Center
1 Humboldt General Hospital
1 Humboldt Police Department
5 Jackson-Madison County General Hospital
1 Madison County Juvenile Detention Center
2 Madison Oaks Academy
1 McKenzie Police Department
1 McKenzie Regional Hospital
1 Milan General Hospital
1 Regional Medical Center - Jackson

Region 6 Stats

	Region 6
FF	38
PHONE	20
Total	*58*

Average Response Time in Minutes	Region 6
	72.34

	Region 6
Diverted	26
Hospitalized	12
Phone	20
Total	*58*

	Region 6
DCS Custody	5
Not in DCS Custody	53
Total	*58*

Regional Diversion Rate: 68.42%

Specialized Crisis Services Volume Report by Region

July 2011

Region 7 Call Locations

1 Atoka Police Department
1 Baptist Memorial Hospital - East
2 Baptist Memorial Hospital - Tipton
1 Case Management Associates
1 Centro Salud
5 Client's Home
1 Compass Intervention - Residential Facility
1 Foster Home
25 Lakeside Behavioral Health Systems
1 Methodist Hospital -- Germantown
3 Methodist Hospital - North
1 Real Value Inn
2 Southeast Mental Health Center
15 St. Francis Hospital
5 The Memphis and Shelby County Juvenile Court - Detention Center

Region 7 Stats

	Region 7
FF	65
PHONE	39
Total	*104*

Average Response Time in Minutes	Region 7
	56.86

	Region 7
Diverted	38
Hospitalized	27
Phone	39
Total	*104*

	Region 7
DCS Custody	7
Not in DCS Custody	97
Total	*104*

Regional Diversion Rate: 58.46%

Specialized Crisis Services Volume Report by Region

July 2011

Region 8 Call Locations

4 Client's Home
1 DCS office - Greene County
1 DCS Office - Hawkins County
1 Franklin Woods Community Hospital
1 Free Will Baptist Group Home
1 Holston Children and Youth
1 Holston Home For Children
1 Indian Path Medical Center - ER
4 Johnson City Juvenile Detention Center
1 Johnson City Medical Center - ER
1 Johnson City Medical Center PICU
2 Johnson City Medical Center-Childrens ER
2 Laughlin Hospital
1 Mountain Youth Academy
1 Sullivan House
3 Unicoi County Hospital - ER
1 Woodridge Hospital

Region 8 Stats

	Region 8
FF	27
PHONE	26
Total	*53*

Average Response Time in Minutes	Region 8
	73.85

	Region 8
Diverted	18
Hospitalized	9
Phone	26
Total	*53*

	Region 8
DCS Custody	10
Not in DCS Custody	43
Total	*53*

Regional Diversion Rate: 66.67%

Specialized Crisis Services Volume Report by Region

July 2011

Statewide stats

	FF	PHONE	*Total*
Region 1	71	44	***115***
Region 2	44	20	***64***
Region 3	38	20	***58***
Region 4	75	45	***120***
Region 5	37	23	***60***
Region 6	38	20	***58***
Region 7	65	39	***104***
Region 8	27	26	***53***
Total	***395***	***237***	***632***

	Diverted	Hospitalized	Phone	*Total*
Region 1	52	19	44	***115***
Region 2	34	10	20	***64***
Region 3	29	9	20	***58***
Region 4	42	33	45	***120***
Region 5	22	15	23	***60***
Region 6	26	12	20	***58***
Region 7	38	27	39	***104***
Region 8	18	9	26	***53***
Total	***261***	***134***	***237***	***632***

Statewide Diversion Rate: 66.08%

Average Response Time in Minutes	**Region 1**	**Region 2**	**Region 3**	**Region 4**	**Region 5**	**Region 6**	**Region 7**	**Region 8**
	67	72	95	73	82	72	57	74

Standard for Response Time = 120 minutes

Average Contact Time in Minutes	**Region 1**	**Region 2**	**Region 3**	**Region 4**	**Region 5**	**Region 6**	**Region 7**	**Region 8**
	162	156	159	181	177	198	163	199

	Region 1	**Region 2**	**Region 3**	**Region 4**	**Region 5**	**Region 6**	**Region 7**	**Region 8**	***Total***
DCS Custody	8	9	9	14	7	5	7	10	*69*
Not in DCS Custody	107	55	49	106	53	53	97	43	*563*
Total	*115*	*64*	*58*	*120*	*60*	*58*	*104*	*53*	***632***